



# JOHN TITMAN RACING CREDIT RETURNS FORM

## IMPORTANT

Before completing this form, **first contact John Titman Racing for an Authorisation Number**, without an authorisation number and this completed form goods will not be credited.

If you are returning / claiming on a used product which may be the subject of a manufacturing fault please complete the "Manufacturing Fault – Warranty Form".

**Custom made / Special Order products will not be credited under any circumstances.**

Request Date: \_\_\_\_\_ AUTHORISATION NO: \_\_\_\_\_

Account No: \_\_\_\_\_

Dealer Name: \_\_\_\_\_

Invoice No: \_\_\_\_\_

Invoice Date: \_\_\_\_\_

Part Number: \_\_\_\_\_ Qty: \_\_\_\_\_ Part Number: \_\_\_\_\_ Qty: \_\_\_\_\_

Part Number: \_\_\_\_\_ Qty: \_\_\_\_\_ Part Number: \_\_\_\_\_ Qty: \_\_\_\_\_

Description/ Reasons For Return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Please complete the following questions

- 1. Were the goods correctly supplied and invoiced: **YES / NO**
- 2. Are the Goods in Original Packaging: **YES / NO**
- 3. Are the Goods in Re-saleable condition: **YES / NO**
- 4. Are goods faulty / incorrect fitment: **YES / NO**
- 5. Person contacted at JTR regarding return: \_\_\_\_\_

### JTR Condition of Credit Returns (Will apply unless it is proven that JTR is at total fault)

- 1. Goods will not be credited if outside 30 day period from purchase.
- 2. All Custom made or Special order goods will not be credited under any circumstances.
- 3. All freight charges are to be paid by the dealer returning goods.
- 4. Goods not in re-saleable condition will not be credited.
- 5. A minimum 10% restocking fee applies to all credits, any may increase to as much as 90% depending on condition of goods and circumstances.

### I have read and understood condition of credit returns

Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Date: \_\_\_\_\_

JTR OFFICE USE

Goods inspected by: _____	Date Credited: _____
Goods to be credited: _____	Credit Note No: _____
Comment: _____	

